



November 1, 2007

**IMPORTANT INFORMATION**  
**Accutane® (isotretinoin)**

Dear Customer:

Please be advised that Roche is currently experiencing a short dated supply situation of ACCUTANE® (isotretinoin) Capsules, 10mg Rx Pak of 10x10 (NDC 0004-0155-49), 20mg Rx Pak of 10x10 (NDC 0004-0169-49), and 40mg Rx Pak of 10x10 (NDC 0004-0156-49).

Over the next two months, Accutane will be shipped with less than twelve months remaining before its expiration date. It is expected that Accutane with more than twelve months dating will be available as of January 2008.

We ask that you please implement the following procedures:

- Maintain and distribute all inventory of Accutane until six months prior to its expiry dating, and do not return the product before this time.
- Adjust your electronic systems to accept Accutane with expiration dating of less than twelve months.

Please communicate this information to all appropriate personnel within your organization and your customers and thank them on behalf of Roche for their patience and support. If you have any questions, please contact your Trade & Professional Relations Manager or our Order Fulfillment Department at 1-800-526-0625.

Sincerely,

Patrick A. Cofone  
Director, Trade & Professional Relations