



November 2, 2007

**2007 YEAR-END PURCHASES**

Dear Wholesaler:

Roche is asking for your cooperation and support in maintaining your inventory of Roche products at adequate levels during the upcoming holiday season, so that all of your customers will be able to obtain the required quantities of medications to meet their needs.

The Roche Distribution Center will close after 11:30 p.m. EST on December 20, 2007 through 11:30 p.m. EST on January 1, 2008, inclusive for normal business and will not be accepting or shipping regular orders during that time. **For stock outs or medical emergencies only**, the Distribution Center will be open through the holiday period from 8:30 a.m. until 5:00 p.m. EST to assist you. If there are emergencies or stock outs during this period, please contact our Order Fulfillment Department at 1-800-526-0625.

To support your business needs, we have established the following year-end ordering procedures:

- Through December 2007, you may purchase your normal monthly inventory requirements, as calculated between the period of November 1, 2006 through October 31, 2007, plus any additional product needs to carry you through the holiday shutdown period.
- Please place all of your remaining 2007 orders by the close of business on Thursday, December 20, 2007. Roche currently anticipates that orders received by 11:30 p.m. EST on Thursday, December 20, 2007, will be shipped, invoiced and delivered in 2007.
- Roche currently anticipates that orders received after 11:30 p.m. EST on December 20, 2007 and through December 31, 2007, will be shipped and invoiced beginning January 2, 2008.

These procedures have been established to avoid holiday and weather-related delivery and scheduling conflicts. We urge you to contact your large customers to coordinate their inventory management with your own in order to ensure adequate supply of Roche medications.

Thank you, in advance, for your cooperation in coordinating your year-end purchases. If you have any questions regarding year-end ordering procedures, please contact your Roche Trade and Professional Relations Manager.

Sincerely,

Patrick A. Cofone  
Director, Trade and Professional Relations