



IMPORTANT 2007 HOLIDAY SCHEDULE

October 2007

Dear Customer:

Attached are the GlaxoSmithKline (GSK) 2007 Holiday Schedules. We understand the challenges of providing products through the holiday season and, for this reason, we want to provide you with advance notice of important shipping dates in November and December.

In mid-November, we will contact you to determine what inventory is needed to ensure that you are adequately supplied with GSK products through the end of the year.

In November, GSK will be closed on 11/22 and 11/23 for Thanksgiving.

- November 20, 2007 – last shipping day before Thanksgiving for Vaccines
- November 21, 2007 – last shipping day before Thanksgiving for Pharma Products
- November 26, 2007 – shipments resume for Vaccines and Pharma Products

While GSK will officially close from 12/25 – 1/1/07 for the holidays, we have made a commitment to our customers to have limited staff in Customer Relations, the Vaccine Service Center and our distribution warehouses on the following three days after Christmas to handle any emergency orders. The hours of operation will be 9:00 AM to 3:00 PM only:

- Wednesday, December 26, 2007
- Thursday, December 27, 2007
- Friday, December 28, 2007

Please keep in mind the following key dates for Vaccine and Pharma shipments:

Vaccine Shipments

- December 20, 2007 – last shipping day before Christmas for Vaccines
- December 26 – 27, 2007 – Emergency Shipments Only: 9:00 AM to 3:00 PM
- **December 27, 2007 – last shipping day in 2007 for Vaccines.**
- January 2, 2007 – shipments resume for Vaccines

Pharma Product Shipments

- December 21, 2007 – last regular shipping day before Christmas for Pharma Products
- December 26 – 28, 2007 – Emergency Shipments Only: 9:00 AM to 3:00 PM
- **December 28, 2007 – last shipping day in 2007 for Pharma Products**
- January 2, 2007 – shipments resume for Pharma Products

If you have any questions or need further information, please contact Customer Relations at 1-800-877-1158 or the Vaccine Service Center at 1-866-GSK-VACC (1-866-475-8222).

Sincerely,

A handwritten signature in black ink that reads "John L. Fish".

John L. Fish
Vice President
Channel Management & Pharmacy Solutions

DECEMBER 2007

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
					30	1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20 GSK's last regular shipping day before Christmas to ship Vaccines	21 GSK's last regular shipping day before Christmas to ship Pharma Products	22
23	24	25 <i>GSK CLOSED</i>	26 Emergency Orders Only; Hours 9:00 AM to 3:00 PM EST	27 GSK's last regular shipping day for Vaccines Emergency Orders Only; Hours 9:00 AM to 3:00 PM EST	28 GSK's last regular shipping day for Pharma Products Emergency Orders Only; Hours 9:00 AM to 3:00 PM EST	29
30	31 <i>GSK CLOSED</i>	1 <i>GSK CLOSED</i>	2 GSK Vaccines & Pharma Products resume shipping	3	4	5

GlaxoSmithKline Customer Relations: 1-800-877-1158
GlaxoSmithKline Vaccine Service Center: 1-866-GSKVACC (1-866-475-8222)

NOVEMBER 2007

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
			31	1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20 GSK last day before Thanksgiving to ship Vaccine	21 GSK last day before Thanksgiving to ship Pharma Products	22 GSK CLOSED	23 GSK CLOSED	24
25	26 GSK Vaccines & Pharma Products resume shipping	27	28	29	30	

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