



December 15, 2006

IMPORTANT INFORMATION
KYTRIL[®] (granisetron HCl) Oral Solution

Dear Customer:

Please be advised that Roche Laboratories Inc. is currently experiencing a short dated supply situation of KYTRIL[®] (granisetron HCl) Oral Solution, 2mg/10mL NDC (0004-0237-09).

Over the next several months, KYTRIL[®] (granisetron HCl) Oral Solution will be shipped with less than twelve months remaining before its expiration date.

We ask that you please implement the following procedures:

- Maintain and distribute all inventory of KYTRIL[®] (granisetron HCl) Oral Solution until six months prior to its expiry dating, and do not return the product before this time.
- Adjust your electronic systems to accept KYTRIL[®] (granisetron HCl) Oral Solution with expiration dating of less than twelve months.
- Inform all appropriate personnel throughout your organization of this important change and thank them on behalf of Roche for their patience and support.

We apologize for this inconvenience and appreciate your understanding while this situation is being remedied. We are working hard to address this situation and will notify you in a future memo when KYTRIL[®] (granisetron HCl) Oral Solution with longer dating is available.

Please communicate this information to your customer service staff and your customers. If you have any questions, please contact your Trade & Professional Relations Manager or our Order Fulfillment Department at **1-800-526-0625**.

Sincerely,

A handwritten signature in black ink, appearing to read "Patrick A. Cofone".

Patrick A. Cofone
Director, Trade & Professional Relations

Roche Laboratories Inc.

340 Kingsland Street
Nutley, New Jersey 07110-1199